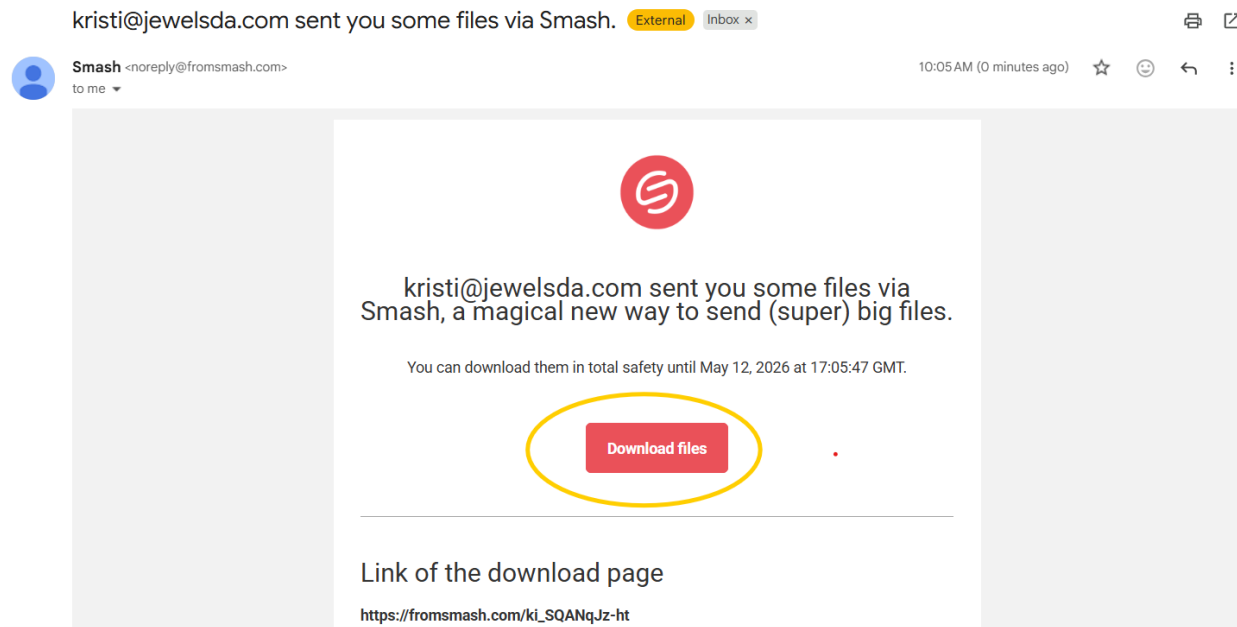


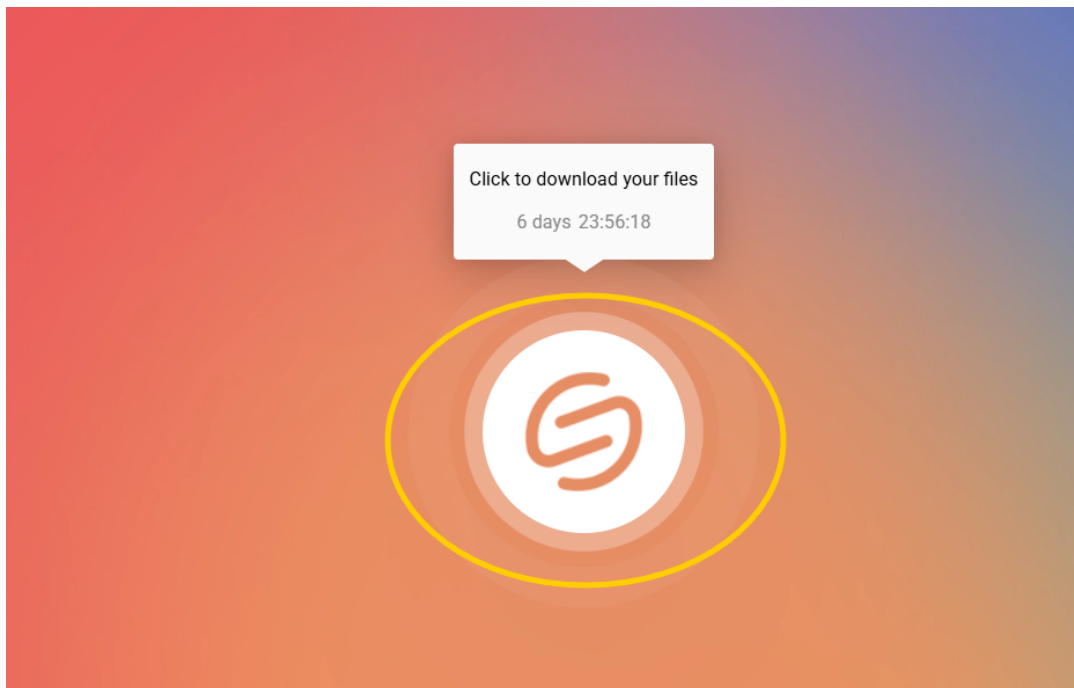
Step 1

Open your email from Smash and click the red "Download Files" button.



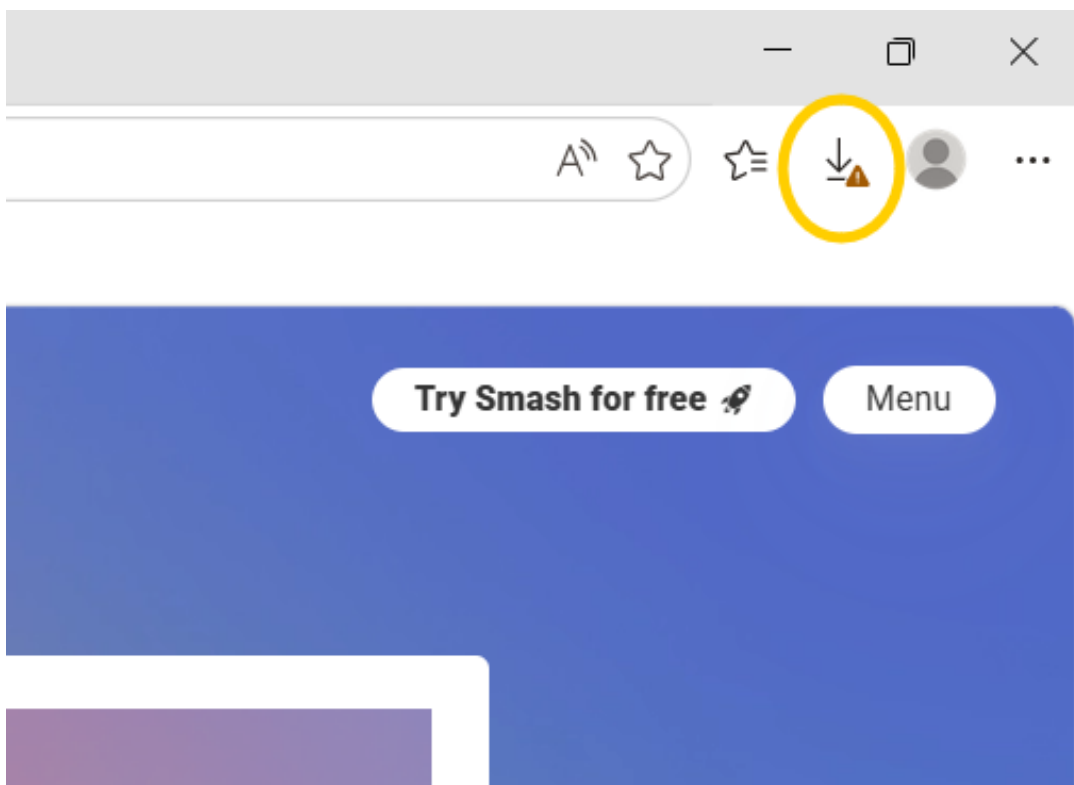
Step 2

Click the white "S" in the red circle to download your file.



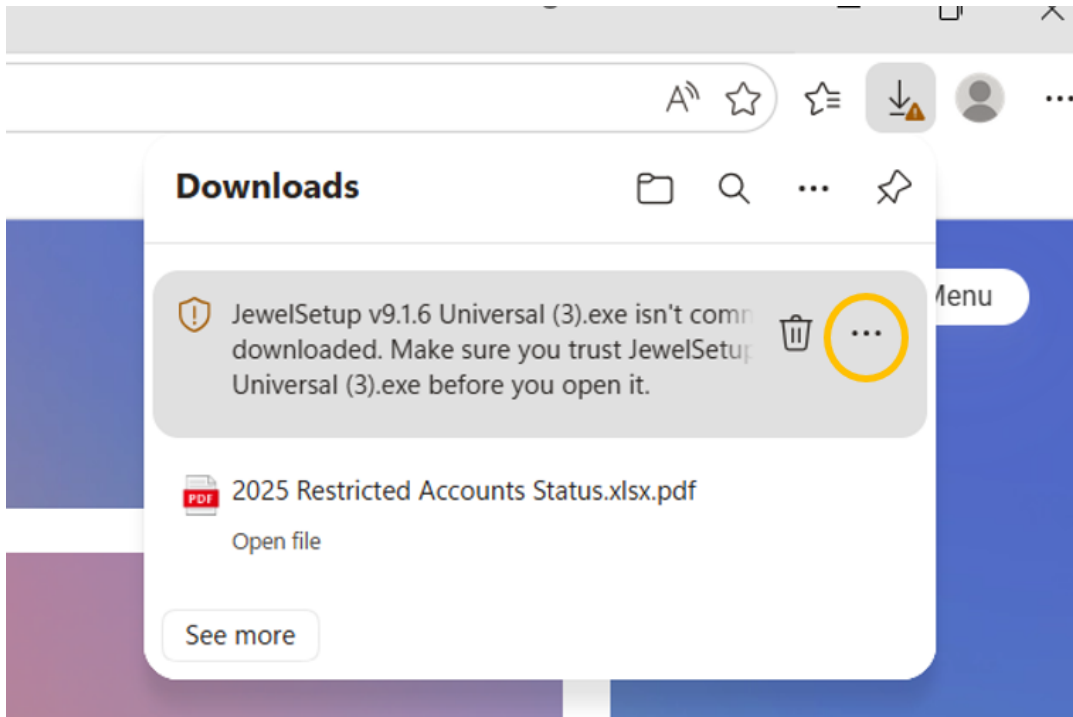
Step 3

Click the downward arrow with the hazard triangle in the upper righthand corner of your screen.



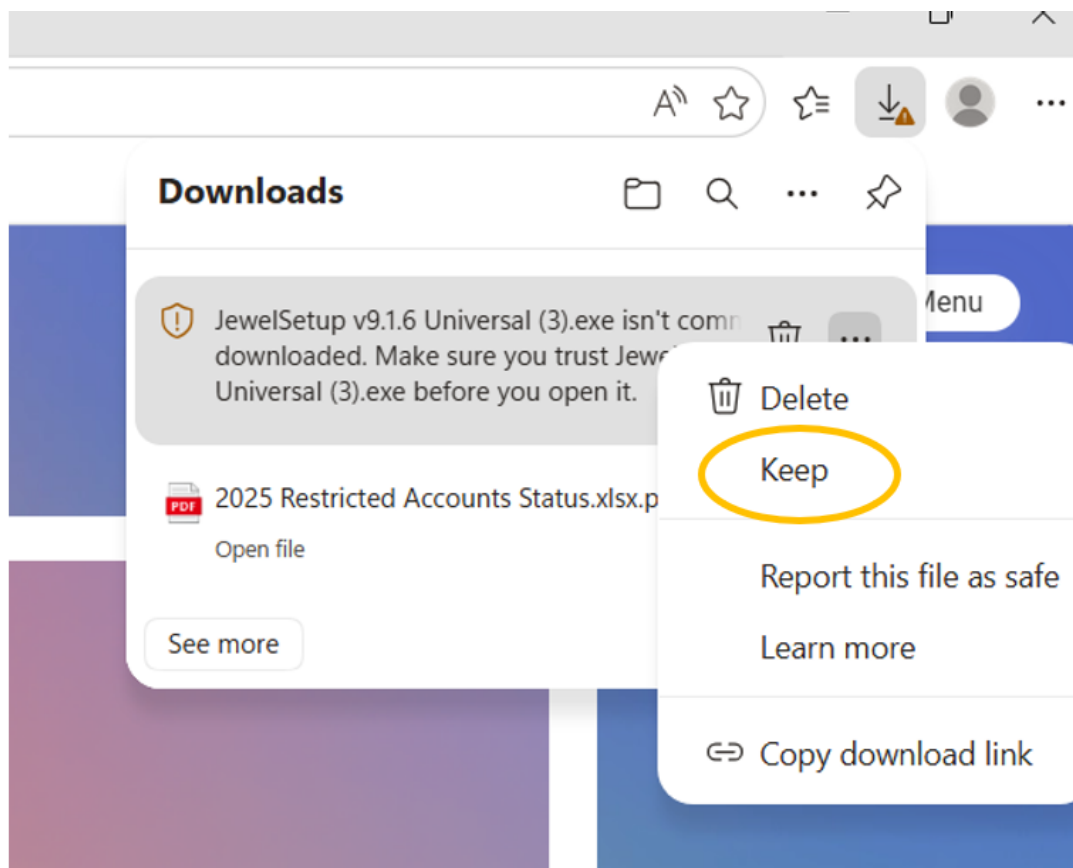
Step 4

Put your cursor over the file you are trying to download and click on the three dots at the far right.



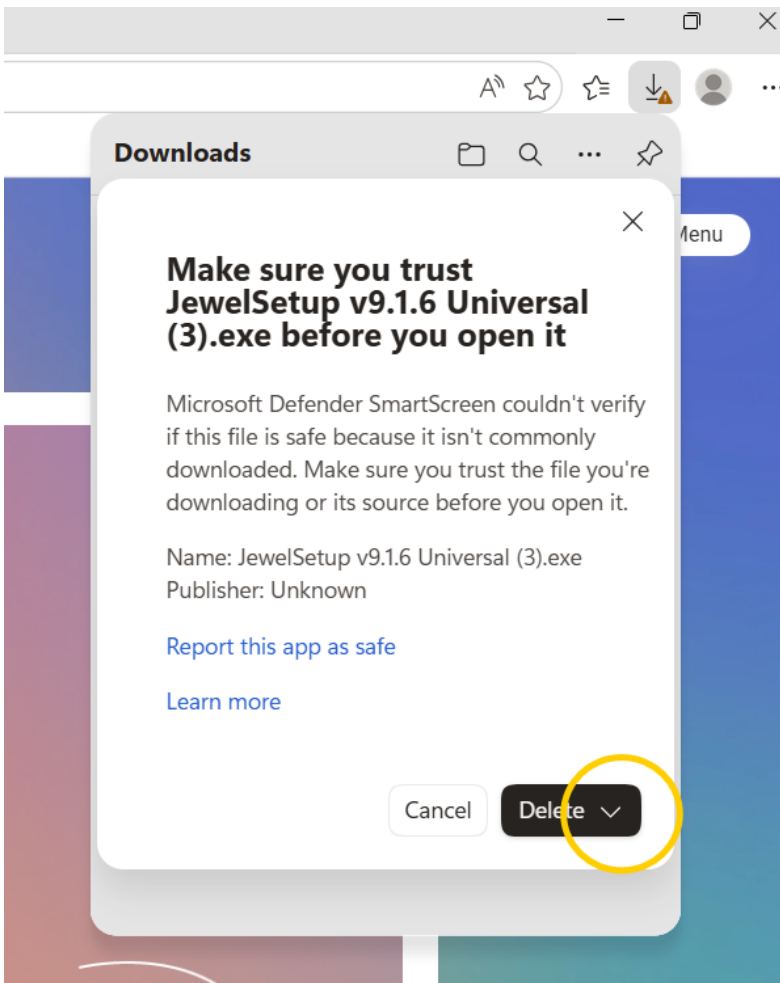
Step 5

Click Keep.



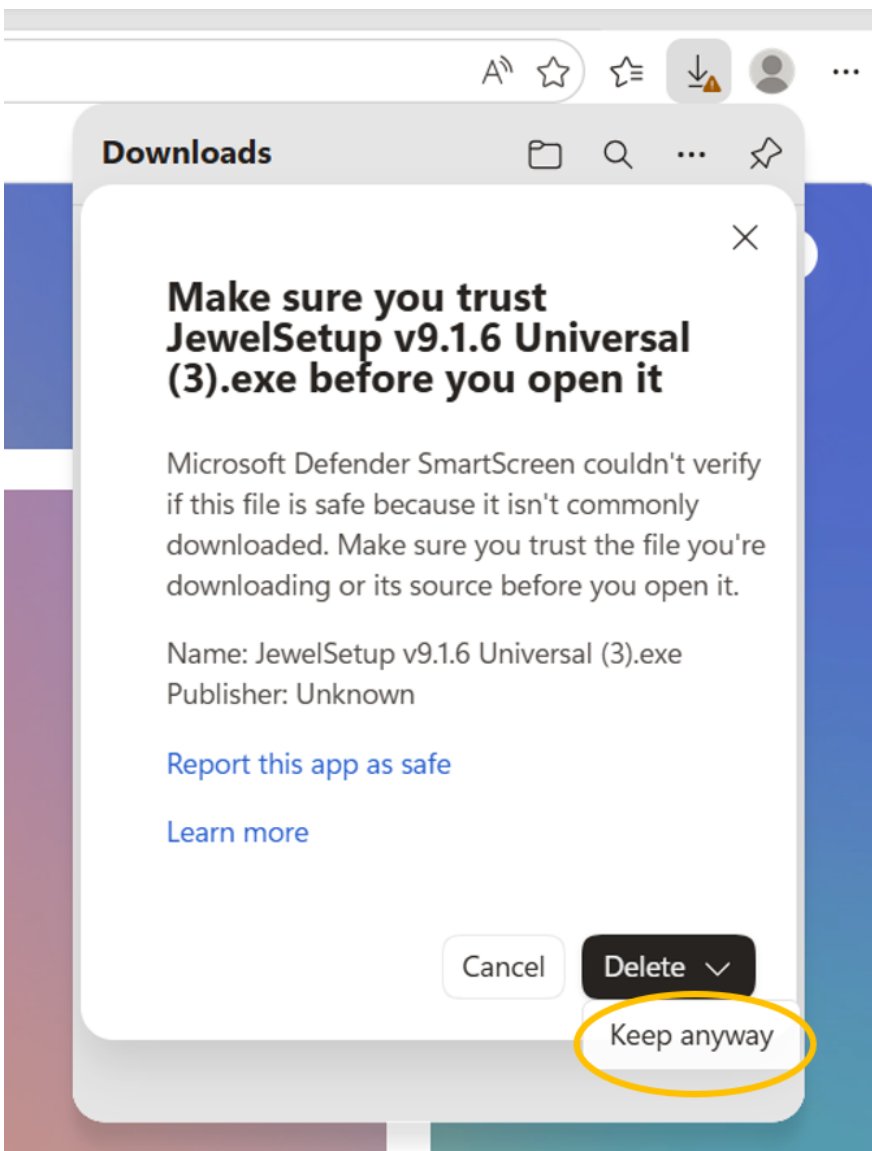
Step 6

On the next Window that pops up, click the downward arrow to the right of the Delete button. If you miss the downward arrow and click delete, the file will just disappear and you have to go back and restart at **Step 1**.

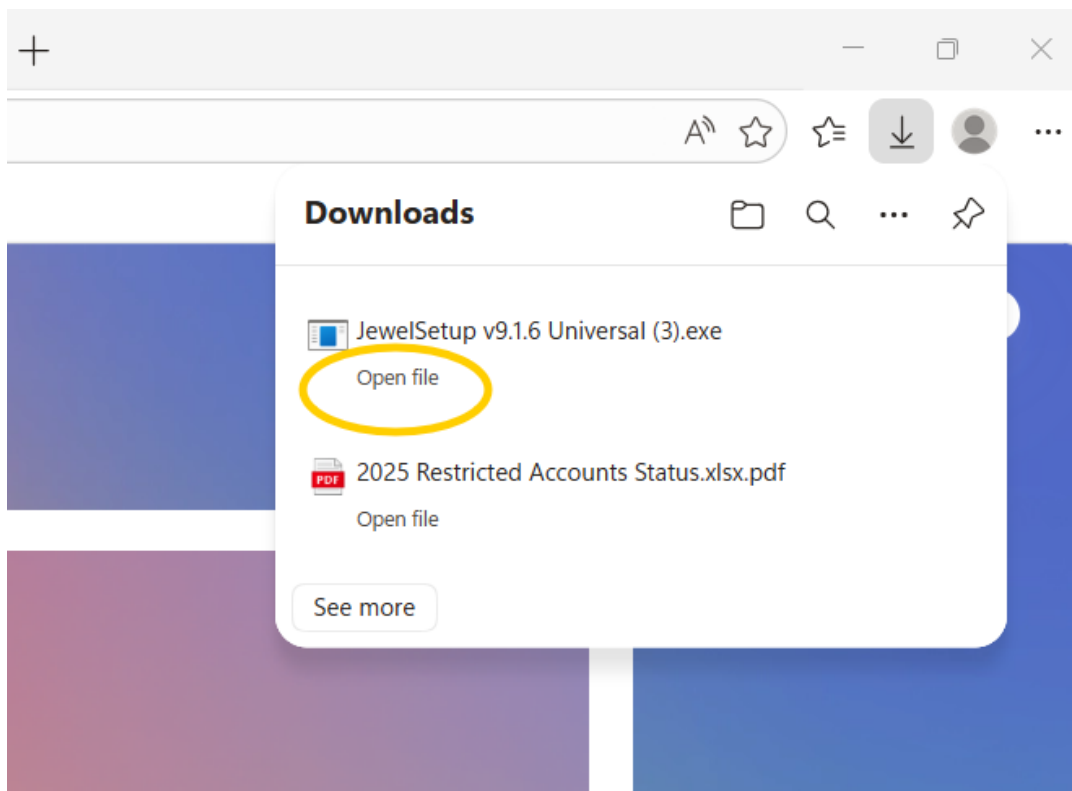


Step 7

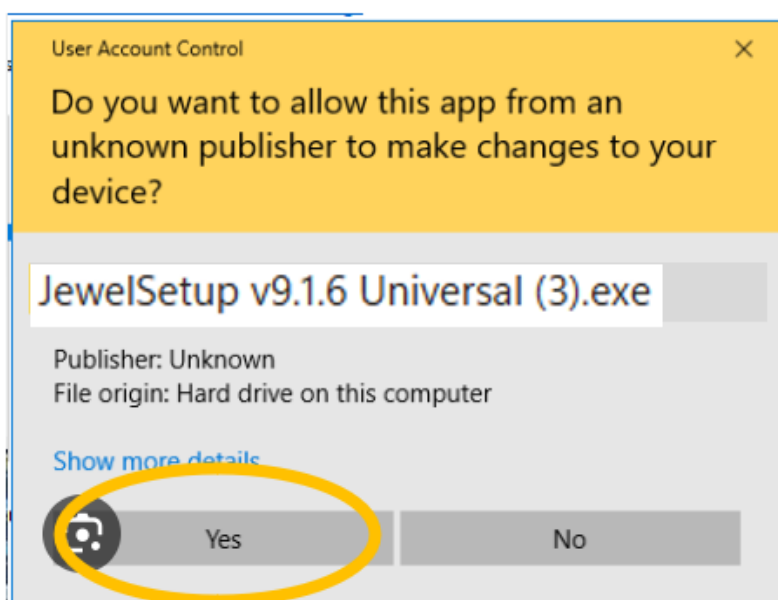
Click Keep Anyway.



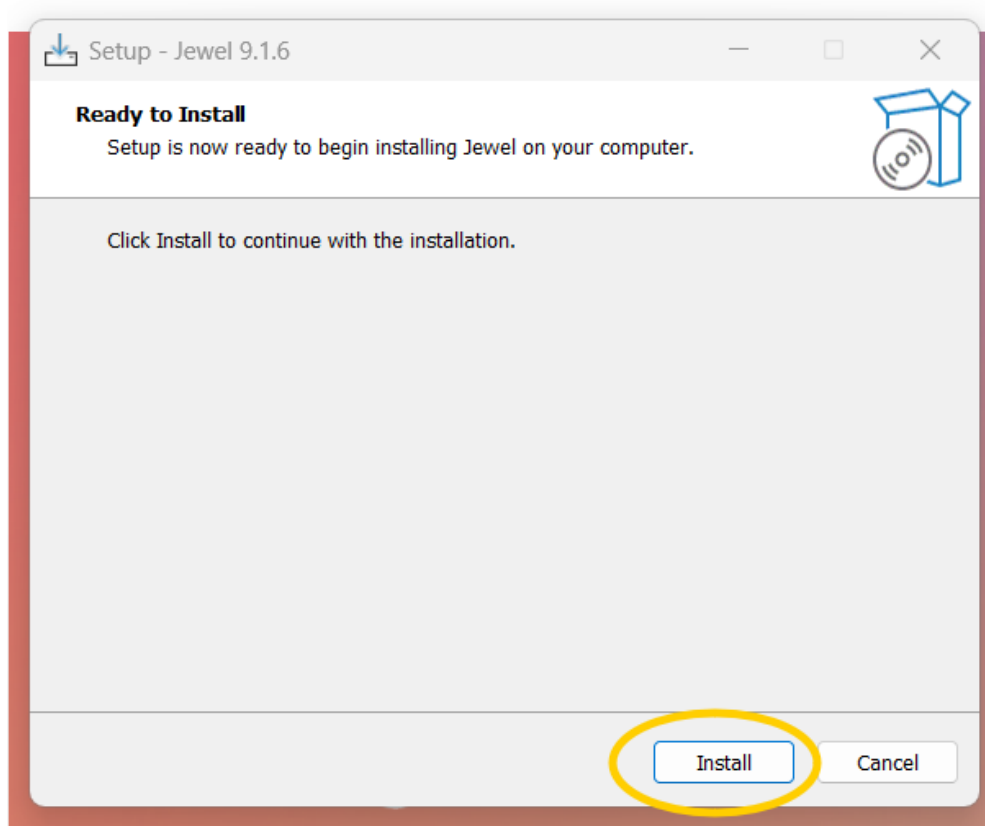
Step 8
Click Open File.



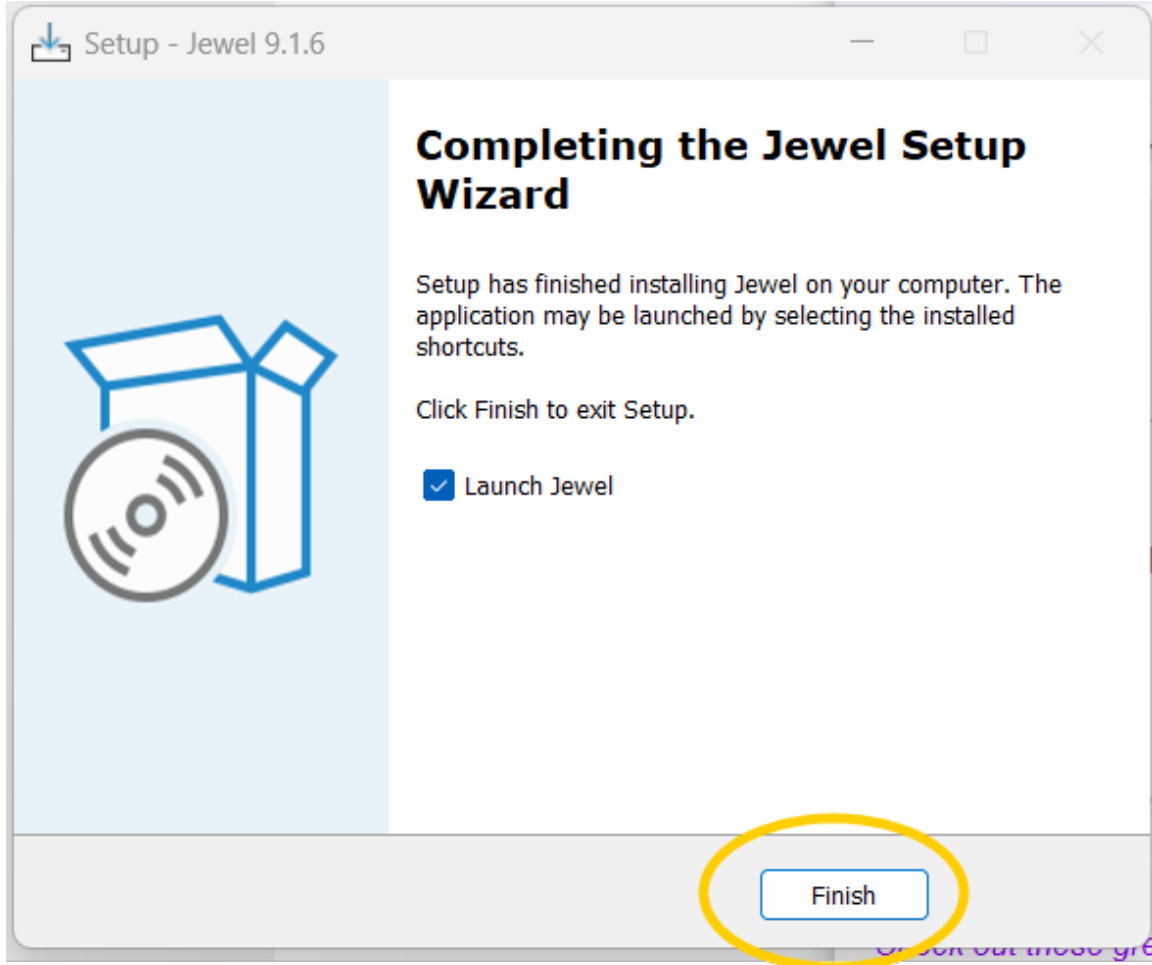
Step 9
Click Yes.



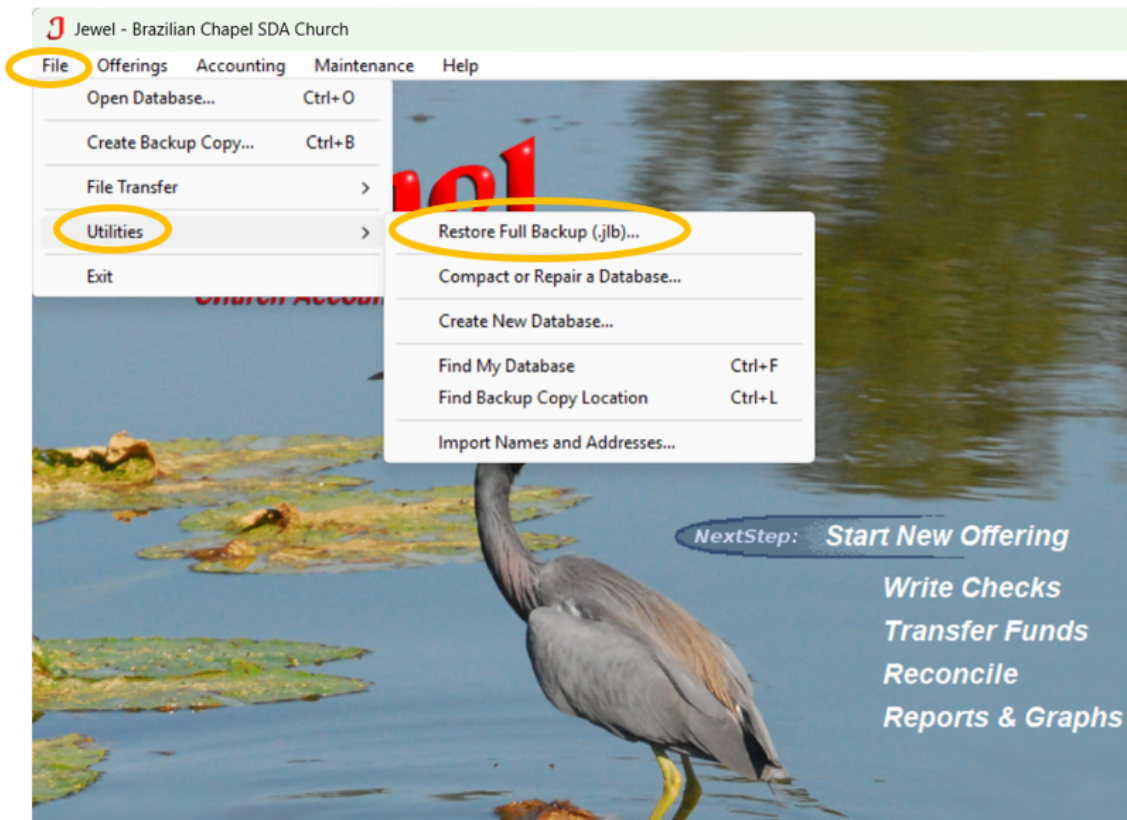
Step 10
Click Install.



Step 11
Click Finish.

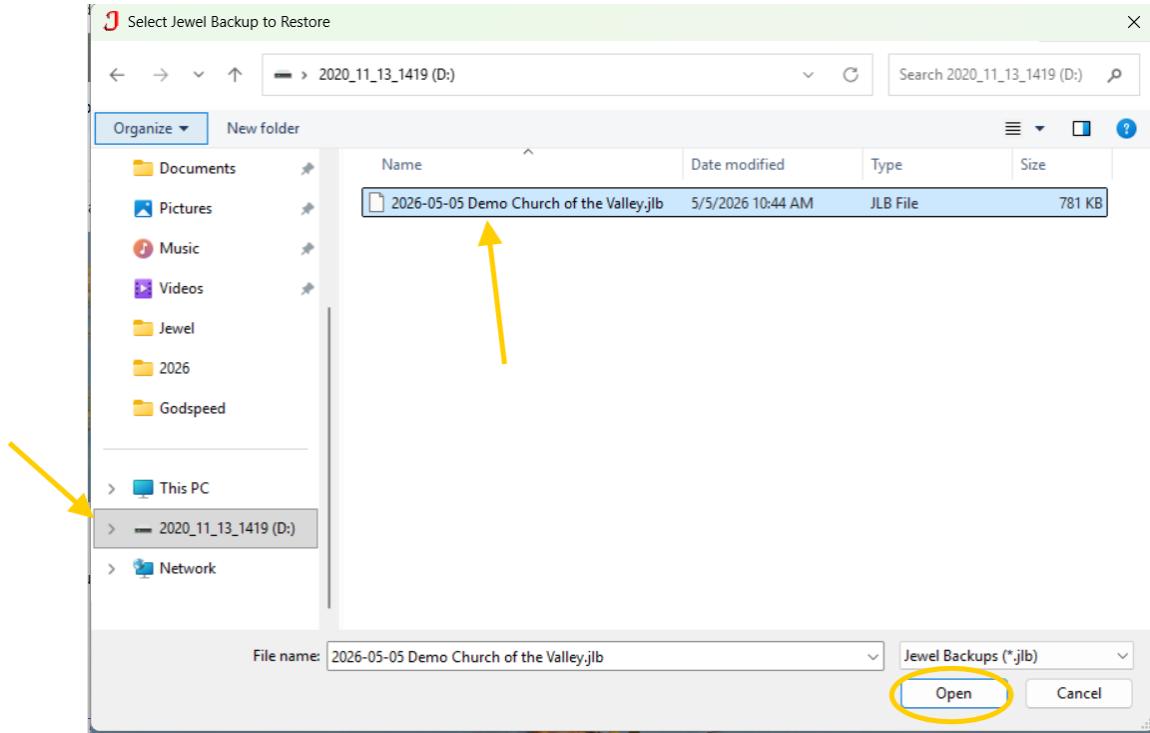


To open a backup from a prior computer:
Step 12
In Jewel, Click File, Utilities and Restore Full Backup.



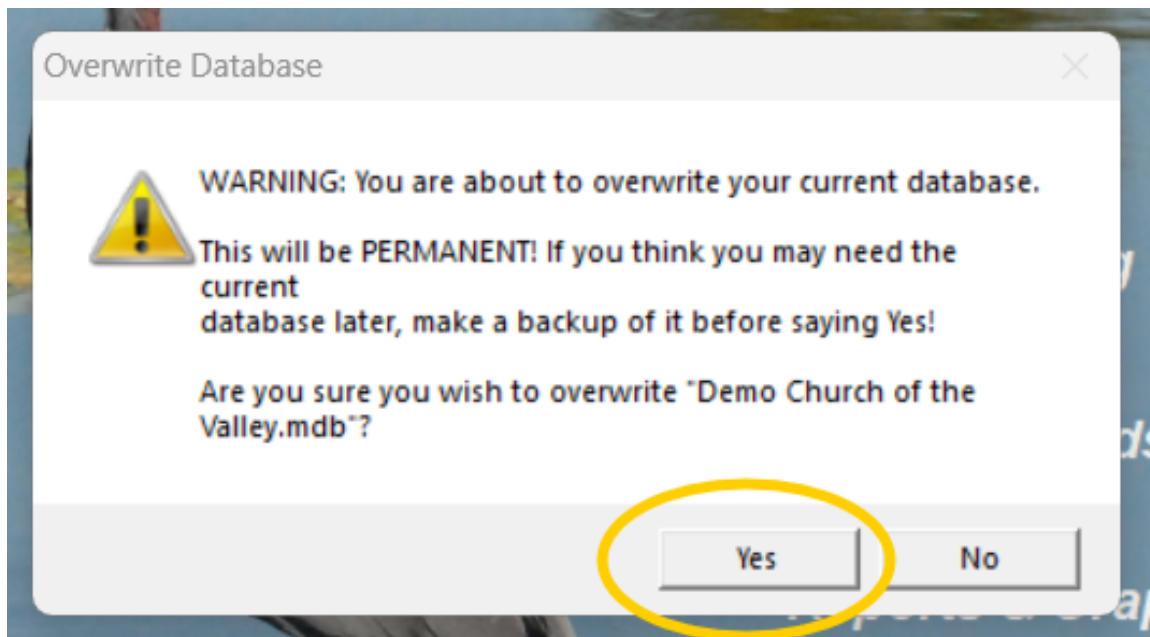
Step 13

Navigate to your flash drive and click on the backup file ending in .jlb. and then click Open.



Step 14

Click Yes.



Step 15

Click OK

